



Full Service Support

Manufacturing partner for:



www.a3-usa.com

- Technical and mechanical service
- 24/7 support hotline
- Spare part supply from UK stock
- Plant expansion

EnviTec
Service



We want our customers to be fully satisfied with our plants, whether it be today or in 20 years. With the correct technology in the first instance and our continuing support we can help maintain a plant to achieve its full potential.

Even with first class technology there can always be the unexpected but with a preventative maintenance plan and the availability of a service technician on the 24 hour hotline we strive to eliminate such events.

Technical service

Regular maintenance and service of a biogas plant is crucial to high performance efficiency as well as ensuring that this can be achieved across the whole life of the plant. With long term tariff agreements it is vital to capitalise potential income by making the plant work at its full capacity. Technical service can be used as a tool toward this end by offering service contracts that satisfy your needs.

24-hour hotline



With the Hotline a service technician is available around the clock, seven days a week. Advice will be given over the phone or site visit arranged depending on the situation. With access to the spare part stock holding at our UK base, each engineer can respond quickly and efficiently to rectify the problem.

→ EnviTec Service to maintain plant efficiency and performance



Spare parts supply

At our UK base at Rugeley in Staffordshire we carry an extensive range of common spare parts ready for immediate supply. In the event of a situation where we don't carry an item in stock, we can draw upon an express delivery from our distribution centre in Lohne, Germany, thus enabling a fast response with minimal down time.

Biological support and advice service

Our UK biologists are involved right from the offset, from commissioning to the final performance test of each biogas plant. The continued support with advice and testing by our biologists, whether it be the feed input materials or the balance of the digestate, means the plant can be honed to maximise the potential overall efficiency of the digestion process to improve biogas yield. With over 550 plants around the world our database of experience can be drawn upon to help each individual plant, where ever it may be.

Plant expansion

Research and innovation is a constant process at EnviTec and, thanks to our engineers, the customer is always kept abreast of the latest technological progress to improve plant efficiency. Whether it be, increased gas yield, resulting in less feed input requirements or expansion of energy output. We can advise you on site and check your options to develop the right concept and then carry out all the necessary work. As always, our aim at EnviTec Service is to maximise the potential of your plant.

Customer service: Our services – your advantages

- + 24-hour technical hotline support
- + On-call service over the telephone
- + Technical and biological support
- + Highly qualified employees
- + Retrofitting and extensions of existing plants
- + Maintenance of CHP and plant components
- + Extensive stock of spare parts
- + Spare parts delivery outside the regular working hours
- + Fast response times
- + Local service network

←← Availability, professionalism and promptness are an inherent part of the efficient customer service.

← EnviTec offers full service contracts or support on a time and material basis, just as customers wish.

→ Our technical and biological service support is there to help and provide advice to keep your plant at the highest level of performance.



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